

U.S. Department of Veterans Affairs

Veterans Health Administration Geriatric Research, Education, and Clinical Centers

Veteran iPad Easy Start-up Steps



If needed, consider asking a family member or friend to help you with iPad set-up



Locate iPad charger:

- Connect the smaller end to the iPad
- Plug the other end into an outlet
 - Keep the iPad charged to at least 70%

Find the "Test VVC" icon on the iPad

This is where you will test your iPad before your appointment







A few minutes before your appointment, click on the "VVC" icon and wait for the provider to join

If your provider does not join after 5 minutes, please call clinic staff



If you have difficulty during this process, watch this video through the internet for tips or call number below: <u>https://youtu.be/edQ8XuU87D0</u>

Office of Connected Care Help Desk: 1-866-651-3180